

## 客戶服務中心搬遷及客戶服務熱線更改

多謝閣下選擇美國萬通亞洲作為您的風險及財富管理夥伴,您的信任和支持是我們不斷追求卓越服務的動力。

為配合業務發展,我們的客戶服務中心將於 11 月 21 日遷往**香港灣仔駱克道 33 號美國萬通大廈 27 樓**。全新落成的客戶服務中心,設有多間獨立會客室,讓您在寧靜舒適的環境下,享用本公司客戶服務專員為您提供各項保單查詢、理賠及繳費等服務。

與此同時,本公司的客戶服務熱線亦由 (852)2919 9710 更改為 (852)2533 5533。

我們建議閣下將本啟示夾附於保單文件,以供日後參考。

## **Relocation of Customer Service Center and Change of Customer Service Hotline**

Thank you for choosing MassMutual Asia as your risk- and wealth-management partner. Your continued trust and support constantly encourage us to pursue service excellence.

To cope with our business development, we are pleased to inform you that as of November 21, our Customer Service Center will be relocated to 27/F., MassMutual Tower, 33 Lockhart Road, Wanchai, Hong Kong. The new Customer Service Center is furnished with private meeting rooms enabling you to enjoy our services in a tranquil and comfortable environment. Our team of customer service officers will be pleased to assist you in policy enquiries, claims and payment services.

Please also note that our Customer Service Hotline will be changed from (852)2919 9710 to (852)2533 5533 at the same time.

For future reference, you are recommended to keep this notice together with your policy documents.